



Schedule of Fees and Charges Reviewed February 2026

Our standard fee is payable 4 weekly in advance by Bank Standing Order.

Our fee schedule varies depending on the level of care needed and the type of accommodation chosen. These fees are inclusive of an £8 weekly amenity charge.

- **£1,225.00** – Normal Dependency. This package is for the resident who perhaps has dementia but is generally independent but requires occasional or minimal help at times during the 24hr period.
- **£1,250.00** – Medium Dependency. Ongoing support with daily care including washing, dressing and meal support or singly incontinent.
- **£1,300.00** – Higher Dependency. Two staff members who are required to support with manual handling or doubly incontinent.
- **£1,350.00** - High Dependency, including the management of challenging behaviour.
- **£1,400.00** - High Dependency, with one-to-one support for an additional hour a day (7 hours per week).

These fees are inclusive of:

- Cost of accommodation.
- Personal care met by carers in the Home
- All food and beverages as prepared on the menu (excludes alcohol & special dietary requests).
- Heating and lighting (please see winter fuel payments below)
- Laundry facilities.

Items not included & to be invoiced as extras.

Items not included in the fees, and which will attract additional charges will include:

- Hairdressing charged at cost.
- Newspapers and magazines charged at cost.
- TV concessionary license charged at cost.
- All Private health care costs outside that available through the NHS, such as chiropodist, optician, dentist, etc.
- External Dry cleaning.
- Accompanied individual visits to Doctors, Hospitals charged on a time basis – see advocacy charges below.
- Urgent and immediate requirement for one-to-one care – please see advocacy charge fee below



ArmsCare

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- Any other accompanied outings arranged for the residents - see advocacy charges below.
- Additional one to one hours are charged at £25 per hour
- Please note that the Government pays everyone in receipt of benefits a winter fuel allowance when conditions arise. These are specifically to assist with winter pressures, and we reserve the right to invoice this amount directly to help cover the additional cost incurred and for which the payment is intended.

Advocacy Charges:

Residents' families will, of course, be encouraged to accompany their relative, however, should they decide to use the home's advocacy service, every effort will be made to provide arrangements. This will be charged at a rate of **£21.00 per hour** for our inhouse residents and will be applied where one to one care or assistance is required outside the home. For example, appointments or hospital visits, leisure trips out of the home, etc. Please note that this may require the use of agency staff but in each case, this will be discussed with you prior to being arranged and charged.

Travel Costs:

Where possible the home will make every effort to use community transport however if not possible then private transport will be arranged. This is charged on the basis that transport and a driver will be required. Mileage will be charged at a rate of **£1 per mile**, plus any waiting time if applicable or charged. If a taxi works out cheaper this will be used instead – our best judgement will be used to minimise cost.

Amenities Donation:

This is a voluntary donation which is added to your personal expenditure invoice. These funds are used to cover a selection of well-being measures for our residents. We ask for £8pw, just over £1 per day to cover all the “nice to have” things without having to worry about costs or budgets.

Whether it be for ice creams on the beach, a cheeky takeaway night, bringing in active entertainers or even a seasonal pantomime show. This collective fund allows to our residents to have a choice of guilty pleasures which are not funded for within the fees.

It also allows us to fund essentials for those who are less fortunate than your loved ones, without causing any embarrassment. You can contribute as much or as little as you like.

Fees will be reviewed on an annual basis or in accordance with any legislation. Any changes in fees will be posted on the main notice board – Normally April of each year.

